ADVANTECH

StoreVue

StoreVue Inspection Suite

Store Inspections

Store inspections are performed by company supervisors to ensure each store maintains the same product, service, and safety standards.

Store inspections can reduce maintenance costs, enhance efficiency, and improve the customer experience by optimizing operations.

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Inspection Checklist Example

Inspection Items	Score	Remark
• Lobby is neat and orderly	Pass	
• Store employees are neat and orderly	Pass	
• Prompt and friendly greeting	Pass	
• **Employees are welcoming and smiling**	**Fail**	**Frowning**

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Supervisor Time Allocation

Develop business strategies 20%

Conduct inspections 80%

Is this what you really want?

StoreVue Inspection Allows Supervisors to Add More Value

Develop business strategies	80%
Conduct inspections	20%

Streamlined inspections for improved operational efficiency

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Digitally Transform Your Business

舒油頭

早安美芝城
Good Morning

Milkshop
迷客夏

鮮自然
Fresh . Healthy . Nature

Sharetea 歌腳亭
Since 1992

Companies that have implemented StoreVue Inspection

StoreVue Inspection Advantages

Quick Deployment

Affordable Price

StoreVue Inspection Feature Highlights

- Digitalized store inspections
- Flexible inspection checklists
- Remote inspections increase productivity
- Store-specific inspection checklists
- Automatically generated reports

Digitalized Store Inspections

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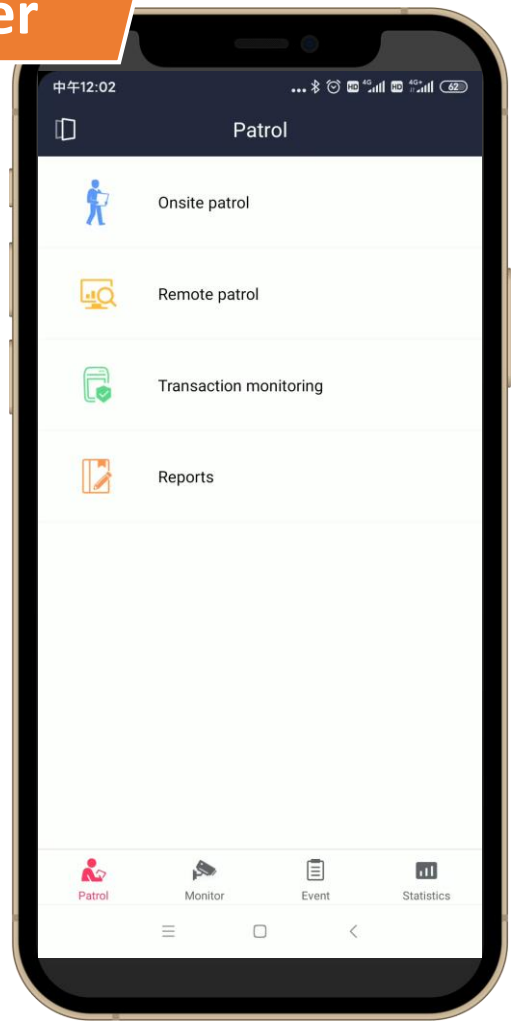
Before

巡店检查表

基本格式仅供参考

序号	评 分 内 容	标准分	得分
1	店外墙瓦（1分）、玻璃（1分）、地面、地脚线是否干净(1分)，空调室外机是否干净（1分）。	4	
2	店内是否有不需要的物品或售卖用具存在于卖场（1分），无私人物品摆放在卖场（1分）。	2	
3	柜子的整理是否整齐（1分），归类摆放（1分），私人物品和公用物品有无分开摆放（1分）。	3	
4	店内地面是否有灰尘（1分）、纸屑（1分）、水渍和其他异物（1分），垃圾筒是否干净，无溢出物（1分）。	4	
5	店内墙壁（1分）、玻璃（1分）、货架（1分）、工作台（1分）、桌椅（1分）是否卫生，微波炉（0.5分）、喷雾瓶（0.5分）是否干净卫生。	6	
6	储物间，更衣室，物品是否归类摆放（2分），干净卫生（1分）。	3	
7	角落、天花板上是否有灰尘和蜘蛛网（1分）。	1	
8	POP\吊牌是否有灰尘（0.5分），宣传品是否陈旧（0.5分）、破损（1分）。	2	
9	下发最新活动 POP 有无张贴（2分），有无过时 pop 张贴（2分）。	4	
10	黄金区域是否摆放本店的特色产品（1分）或新品（2分）。	*3	
11	店内冰柜的产品是否丰富（2分）、卫生是否干净（1分）、整洁（0.5分）。冰柜面上是否干净、整洁（1分）	4.5	
12	有无现卖盖板（2分）及活动盖板的展示（2分）。	*4	
13	食品托盘（1分）、食品夹（1分）是否清洗或摆拭。	2	
14	产品新鲜度是否新鲜（3分）	3	
15	售卖产品是否有分类分区陈列摆放（1分）和摆放整齐（2分）丰富（2分）。	*3	
16	售卖产品的包装是否整齐（1分）、规范（1分）和更好地烘托产品。	2	
17	售卖产品检验是否相宜、有没有不合格品在货架上（6分）。	*6	
18	售卖产品的标签、标识上否与产品一致（2分）。	2	
19	店内灯光（1分）、音响（1分）开启是否适当。	2	
20	营业员的个人卫生：头发（1分）、工服（2分）、工牌（1分）、鞋（1分）、指甲（1分）、化妆（2分），仪容仪表是否按规定达到标准。生产人员的口罩（2分）、工作帽（2分）、工作服（2分）是否配戴。	14	
21	营业员是否微笑面对顾客（2分）、是否迎客声（2分）和送客声（2分）。	*6	
22	营业员是否热情有度地向顾客导购产品（3分）。	*3	
23	营业员对活动的口碑宣传是否到位（3分）。	*3	
24	收银台上有无服务卡（1分），物品是否摆放整齐（2分）、干净（2分）。	*5	
25	上日的现金是否已经按公司的规定及时存入指定的银行（2.5分）	*2.5	
26	收银机内零钱是否充足（2分），大钞是否及时收起放好（1分）	*3	
27	顾客买完产品，员工是否有圈小票的习惯（1分）。	1	
		100	
	所巡店： 现场人签名： 巡店人：		
	日期：		

After



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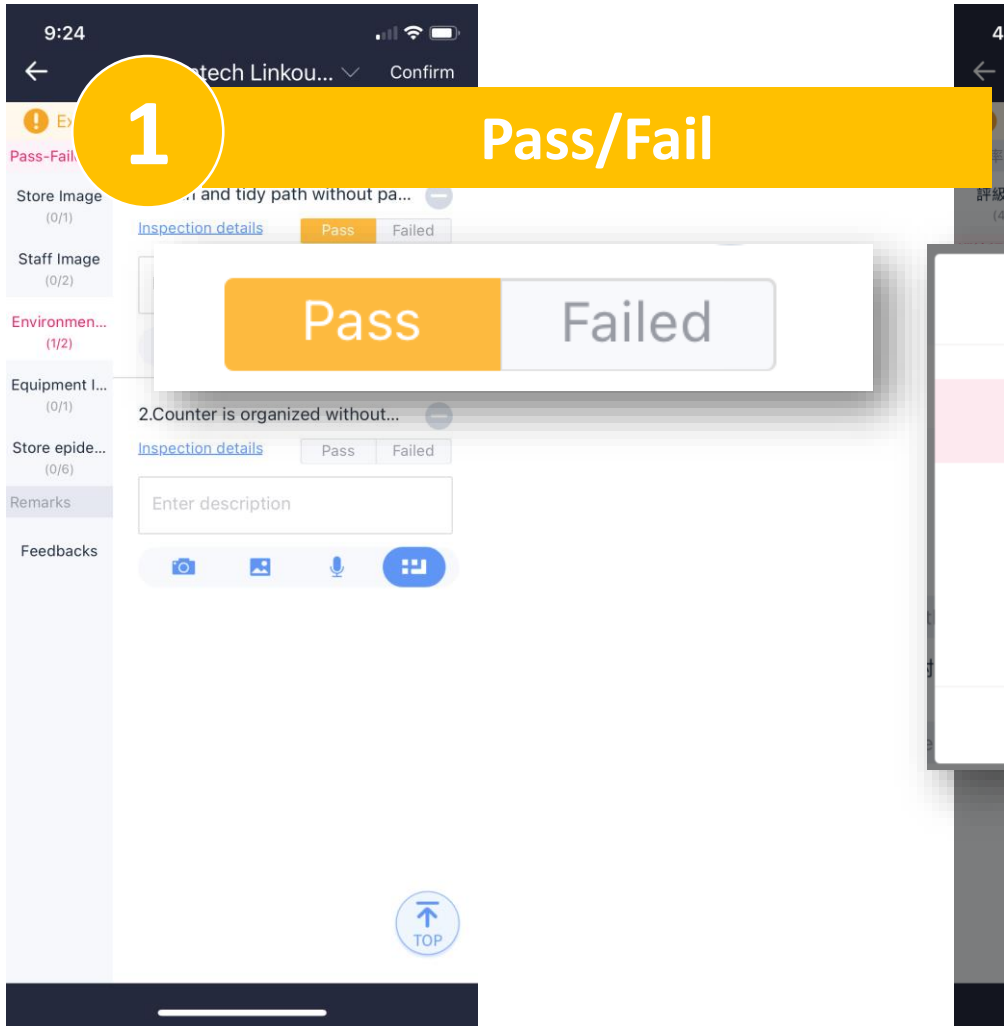
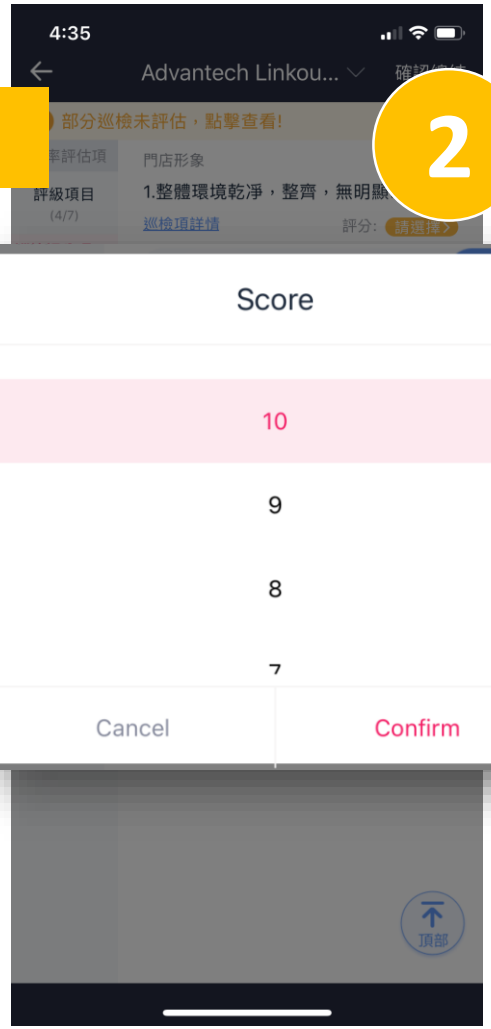
- Paper-based inspections are time consuming
- Storage of paper reports is costly
- Data is difficult to track and locate

Flexible Inspection Checklists



1 Pass/Fail



2 Simple scores

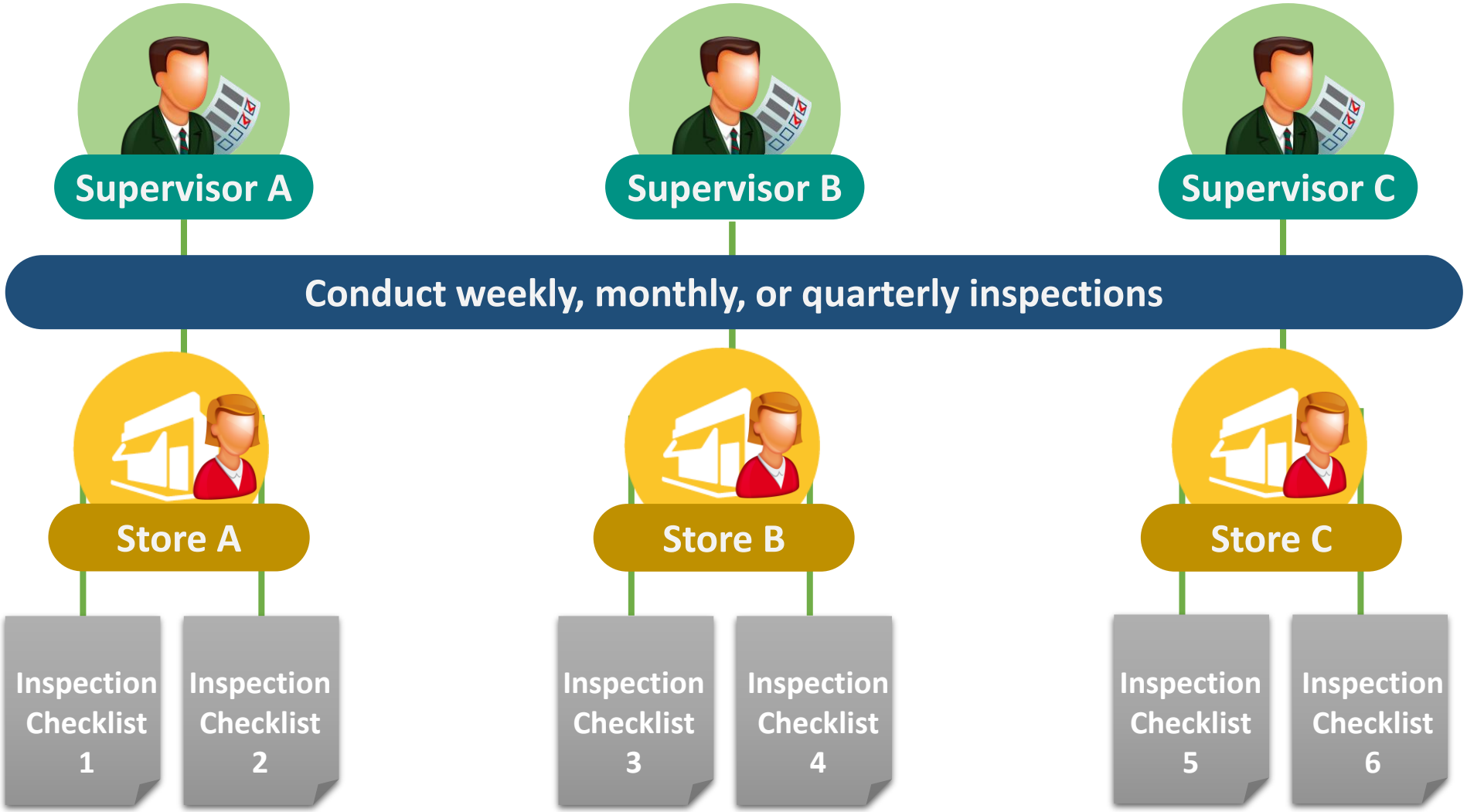
3 Advanced scores

Remote Inspections Increase Productivity

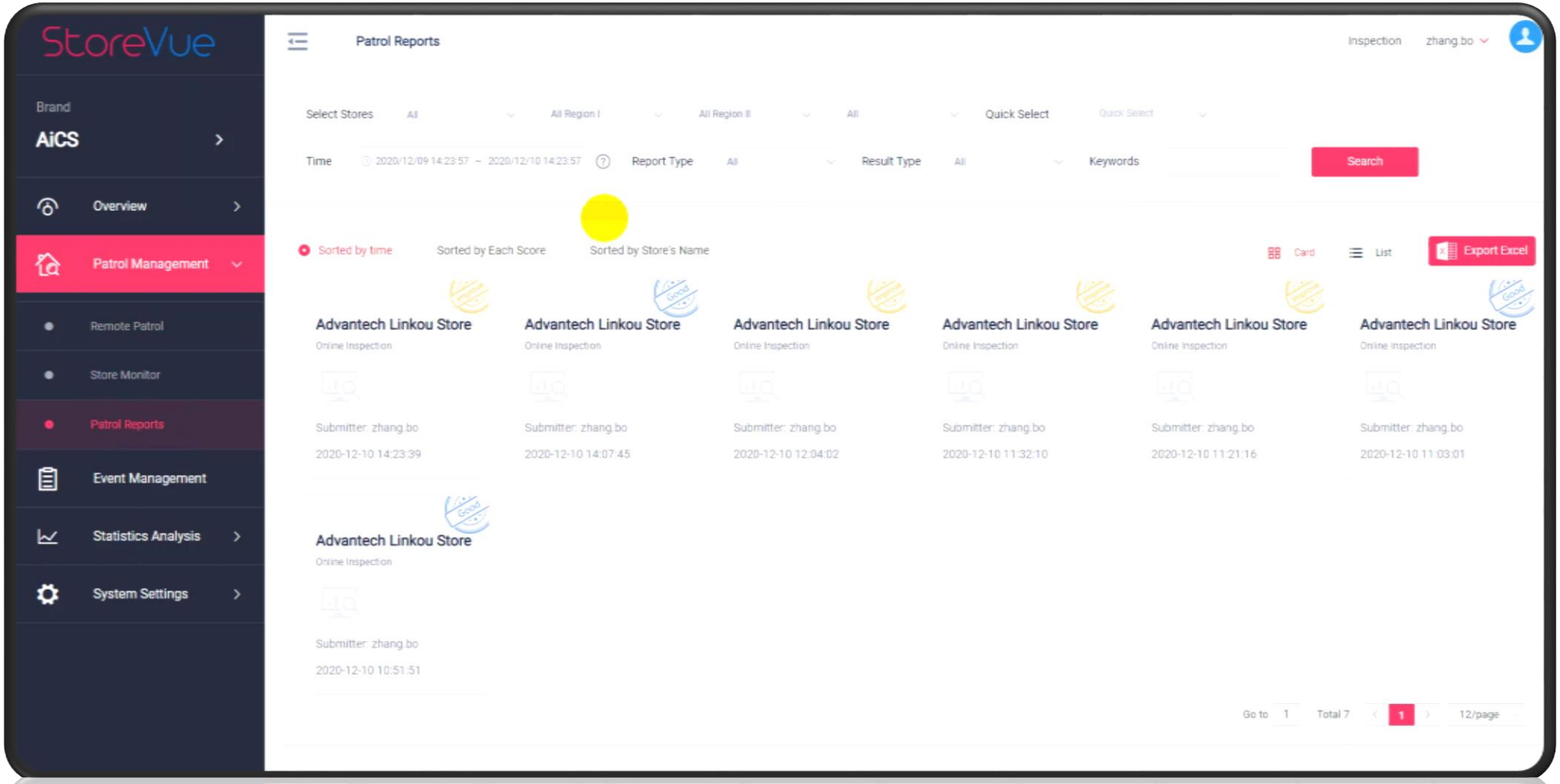
Reduce inspection times by up to 80%!

*Supports Hikvision NVR with HikConnect function

Store-Specific Inspection Checklists



Automatically Generated Reports



Easily Complete Inspections in 15 Minutes

ADVANTECH StoreVue

StoreVue Inspection Ordering Guide

	Basic Suite Software subscription, aimed at POC chains and chain stores that already have an inspection protocol	**Advanced Suite** Hardware + software subscription, aimed at multinational chain stores
Feature	**Onsite inspections, export reports**	**Remote inspections, store monitoring, onsite inspections, export reports**
SW	**License card** PN: 36CSSVUINB1201 (Annual, per store)	**License card** PN: 36CSSVUINS1201 (Annual, per store)
HW	N/A	**NVR (supports ONVIF IP camera)** **4CH** PN: 96PD-NVR7604-K1 **8CH** PN: 96PD-NVR7608-I2 **16CH** PN: 96PD-NVR7616-I2 **IPCAM** PN: 96PD-IPC3347

Case Study – Good Morning MACC

Background

Good Morning MACC is a renowned breakfast chain store in Taiwan. In 2020, they wanted to digitally transform their business and improve internal processes by adopting a tool for optimizing productivity. They needed a solution that could replace paper-based inspections and enable prompt reporting.

Solution

Good Morning MACC implemented Advantech’ s StoreVue Inspection solution suite at 1000 of its stores nationwide. StoreVue Inspection helped the company not only eliminate paper-based inspections and automatically generate inspection reports, but also enabled supervisors to conduct inspections remotely from mobile devices. The inspection reports provided transparent and clear data that managers could use to improve store operations and workflow. Overall, StoreVue Inspection has helped Good Morning MACC digitally transform and improve its business.

Case Study – Sharetea

Background

Sharetea is a multinational beverage chain that is preparing for an IPO. Part of the process for IPO readiness involves maintaining digital data in accordance with government regulations. Accordingly, Sharetea needed a solution that would help them maintain and control food safety and service quality, as well as conduct inspections.

Solution

Sharetea adopted Advantech's StoreVue Inspection suite and implemented it in more than 200 of its stores around the world. With StoreVue Inspection, Sharetea was able to collect and maintain data from a centralized location and develop a digitalized inspection workflow for conducting store inspections easily. Moreover, food safety and service quality data can be accessed and tracked from the StoreVue webpage and mobile app. Additionally, because of Advantech's excellent after-sales service, Sharetea has since purchased additional Advantech solutions, including our digital signage hardware.